Shared Call Appearance

Shared Call Appearance is one aspect of cloud telephony which provides great increases in business productivity.

For example, a senior partner in an organisation may wish to work part of his time in the head office, and part of his time in his study at home.

With Shared Call Appearance he can continue to be fully integrated into his organisation’s phone system by having phones in the office and at home which use the same extension and DDI numbers, and all ring at the same time.