



**revolution**  
evolving communications

Reduce costs, improve user efficiency, make it easier for your customers to contact you and quicker for your business to respond.

Business grade,  
real-time,  
integrated  
communications  
solutions: REVO  
from Revolution  
Phones

REVO Hosted VoIP is a full featured PABX replacement service where users and features can be rented on a monthly basis. All services and applications are delivered over dedicated data circuits, bypassing the customer need for on-site telephone system ownership and BT lines. This provides enterprise feature sets for business of any size without the support and management costs of owning technology assets.

## Five Things You Need To Know

- 1. Reduced Capital Cost**  
You no longer need to purchase spare capacity in advance. Simply pay for services as you consume them each month or Pre-Pay for 36 or 60 months for additional discount.
- 2. Future Proof**  
On-premises hardware will inevitably become obsolete. Our system is delivered as-a-service and is continually updated and enhanced.
- 3. Admin Made Easy**  
All changes can be made in real-time through our Uboss web portal. New users plug their phone into the network and it will configure itself with their profile including DDI number and hunt group membership.
- 4. Reduced Ongoing Costs**  
There is no need for local BT lines and their associated cost. All service is delivered over a WAN data connection.
- 5. Network Redundancy**  
Our network is geographically redundant, highly available and fully secure.

REVO combines the reliability and functionality of a PABX with the flexibility and ubiquity of IP networks

REVO brings all your people together wherever they are; at home, in different buildings or in different countries. All users and locations are connected to our resilient network in London with powerful features and simplicity of management.

## REVO Gives You Independence

Communications models should reflect business models.

If you conduct business from multiple locations, then there are advantages to deploying one virtual PABX across all sites and incorporating mobile workers. More than anything else, REVO provides this independence; independence of location, independence of size, independence of user requirement, device and access media.



## The User Experience

REVO is not simply another telephone system but another way of working. For end users the “look and feel” of their telephone system will not change. They still have a range of sophisticated desk handsets, DDI numbers, hunt groups, cordless phones, voice mail and the rich feature sets they have come to

Let us worry about the technology, you can just focus on your business.



#### Key functionality:

- Full PABX functionality
- One Number
- Hosted Call Recording
- Home Worker Support
- International and UK Geographic DDI
- Keep your existing UK numbers
- Hunt Group, Auto Attendant and Call Routing
- Reception Console and Instant Messaging
- Fixed Mobile Convergence (FMC)
- Unified Messaging – voicemail and fax delivered to user email Inbox
- Conference Calling
- Hot Desking
- Hard and Soft IP extensions, SIP cordless and wifi clients
- Sim Ring – ring multiple non-SIP extensions in parallel with your desk phone
- Shared Call Appearance – Connect multiple IP handsets to the same extension
- Toll Fraud Protection

#### Fixed Mobile Convergence

As users become more itinerant the requirement to integrate mobile devices into the overall communications mix has become crucial. The REVO FMC strategy provides a range of services allowing the mobile handset to function as a REVO extension. Naturally, the two major advantages are cost savings by bypassing mobile charges and increased mobility.

#### Desktop Applications

REVO desktop clients provide Outlook Contacts integration, salesforce.com integration, click-to-dial, Instant Messaging, presence and other features. This allows users to control their extension status and service configuration from within the familiar Windows environment.

#### Multi Site Support

Every business that has a home worker is multisite.

As a cloud based service, REVO makes no distinction between the number of sites or the number of users per site. Furthermore, there are no dependencies (such as VPNs ) and no additional costs that limit one site's ability to communicate with another. Traditional systems are islands of information. They have their own System Directories and users that are not visible elsewhere and no intelligence is passed between them. REVO will support seamless inter-site networking, between a few large offices or a large number of very small locations, even if those other sites have a mix of REVO endpoints and telephone systems.

ii.



i.



iii.



### Scalability

REVO allows you to easily scale users up and down. Users, groups, departments, sites and services can be added live, on the fly, on 30 day contracts. This enables companies to flex their workforce without having to commit to a certain capacity in advance. This strong linearity ensures that users only pay for services as they consume them.

### Uboss Self Management

The ability to administer Moves, Adds and Changes in real-time is critical in lowering the total cost of ownership of any technology platform. Our Uboss portal provides a real-time view of the user resource across the system and easily execute Moves, Adds and Changes (MACs).

### Sophisticated Terminals

System telephones govern access to, and consequently use of, the underlying features of the system.

Sophisticated handsets, such as the Polycom VVX range and Gigaset DECT handsets provide a user friendly interface into the facilities provided by REVO.

i.

### Polycom VVX411

Polycom VVX handsets offer an intuitive user interface and one-touch access to common telephony features. The information rich display simplifies the making and receiving of calls.

ii.

### Gigaset S650

Gigaset DECT portable phones offer the flexibility of cordless phones with high quality sound and a full feature set that you would expect from a modern IP phone. Gigaset's multi-cell DECT system allows handsets to roam seamlessly across your entire office or warehouse space

iii.

### Polycom IP7000

Designed for offices or small to medium sized conference rooms, the SoundStation IP7000 provides remarkable room coverage. You can speak naturally from up to 10 feet from the microphone and still be heard clearly on the other end. Need coverage for a larger room? The optional microphone extensions offer an increased pickup for larger rooms.



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