



**revolution**  
evolving communications

# Future Proof

## The world of telecoms is changing rapidly.

AT the moment (2019) we are seeing the following trends:

- a relentless move from fixed-line phones to Internet-connected phones (VoIP)
- increased use of mobile and smartphones in business
- hosted switching - where call routing takes place at a central managed facility rather than at a privately owned switch (PABX)
- Phone systems are no longer tied to one physical location (e.g. the office) – members of staff can now work from home as effectively (or more) than working in the office
- Organisations with more than one branch location can now be fully integrated with a single phone system spanning all branches

The new buzz word is (**Omnichannel**) where all types of interaction converge, including phone calls, SMS text, instant messaging, **webchat** voicemail, email and so on).

Modern phone systems are moving rapidly towards the provision of these facilities.

The Revo phone system is a hosted VoIP solution and gives all of these benefits (and more).



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Revo system - Benefits:  
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